

Lebanon County Community Action Partnership EMERGENCY RENT ASSISTANCE PROGRAM

Client Appeals Information

Clients of the Emergency Rent Assistance Program who request financial assistance and are denied their requests have the right to appeal their cases and to have them reviewed at the county level and at the state level.

Be advised that you have no grounds to appeal the denial if you were denied financial assistance because there are no funds available; if your household income exceeds the eligibility guidelines; or if you have exhausted the maximum amount of assistance you may receive at this time.

At the county level, clients may appeal the denial in writing within five days of the denial to Lebanon County Community Action Partnership, 503 Oak Street, Lebanon, PA, 17042. You will receive the resolution to your appeal in writing within five days after the hearing of your appeal.

During or after your appeal, you may also take your complaint to the Pennsylvania Department of Human Services, Office of Hearings and Appeals, P. O. Box 2675, Harrisburg, PA, 17105.